

## **Pengelly Court Self Catering Holiday Cottages**

**[Stay@PengellyCourt.com](mailto:Stay@PengellyCourt.com)  
07810 361 739 / 01736 871 866**

I am very much looking forward to welcoming you to Pengelly Court.

### **COVID-19Advice**

It has been necessary to put in place a number of precautions due to COVID-19 to help ensure your safety during your stay. I hope these measures will not impact too much on your enjoyment of the cottage and your holiday.

The cottages are newly built, equipped and contain new appliances. I believe everything is working as it should but due to a number of factors, not least COVID-19, there have been many challenges in getting things completed and furnished ready for your stay. Do not hesitate to let me know if you find any missing items or things are not working as you would expect.

### **Confirming you are 'Safe to Stay'**

Unfortunately, in accordance with the current COVID-19 guidance, I am unable to accommodate guests who have experienced recent symptoms of COVID-19 or are arriving from any areas of the country that are 'locked down' at the time of their visit.

Also, please eMail me before arrival with the following information:

1. The names and addresses and contact numbers of all guests staying in the cottage
2. Confirmation against each name that the guest has been free of any symptoms of COVID 19 within the preceding 14 days.

Also, if you have any visitors to the cottage during your stay, please record their names, addresses, contact numbers and date of visit.

This information will be kept in accordance with 'NHS Test and Trace' guidelines and will only be shared if / when requested by them .

### **Your Holiday Cottage**

In line with current advice, all guests are advised to observe social distancing measures when coming to and from the cottage, visiting the beach, cove, shops and surrounding area. Guests are also advised to thoroughly wash their hands for at least 20 seconds on each occasion they enter the cottage.

Your holiday cottage has been cleaned and sanitized prior to your arrival and special attention has been paid to 'high-touch areas' such as keys, handles buttons, knobs and flat surfaces etc. You will find surface sanitiser under the kitchen sink and in the bathroom for your use during your stay.

To reduce the risk of any transmission of the virus, many items I would have normally included have not been placed in your cottage - this includes items such as additional

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pillows, towels, bedspreads, cushions, throws, decorative items, games, beach equipment, manuals and leaflets etc. I have also reduced the number of items in the kitchen but it still should be fully functional for meal preparation and dining.

Please bring and take home with you items for the beach such as beach towels, picnic blankets, plates, wind breaks etc. Basics can be purchased at the local shop at the bottom of the driveway but you may wish to bring with you such items as cling film, paper towels, foil, condiments, additional toilet rolls etc.

If you require any additional basics for the cottage e.g. additional dishes, glasses, towels, bedding etc. let me know and I will do my best to supply it – but from a distance.

### **When you leave**

To reduce the risks to myself and the cleaning staff I would much appreciate if on the day of departure you could:

- Strip beds and place all linen, towels , tea towels etc. into the bags provided
- Empty all waste and kitchen bins and place rubbish in the green outside dustbin
- Take or throw away any magazines, newspapers, holiday brochures etc
- If there are any unopened items that you do not want to take home then please leave them by the garage and we will isolate them for 3 days before donating to good causes
- Fill dishwasher with as much crockery, glasses, pots pans etc. as possible and start off a full wash before you leave
- If weather permits, please leave all windows open
- Do not lock doors – just leave the keys in the doors
- Please do not delay your departure as the CORVID cleaning process takes considerably longer and we will need to prepare the cottage for the next guests

Thank you.

### **If you have symptoms of COVID-19 during your stay**

If any guest develops any symptoms of COVID-19 while staying at the cottage please inform me as soon as possible. The 'household' should then follow the current government guidance to minimise any risk of transmission. At the time of writing, this was to immediately self-isolate and request a test but you will need to check the current guidance should this occur.

If you are confirmed to have COVID-19 you should seek advice and unless advised otherwise, everyone staying at the cottage should return home immediately if they can safely do so.

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