

2 PENGELLY COURT, SENNEN COVE, CORNWALL TERMS AND CONDITIONS

To ensure the enjoyment of your visit we ask you to observe the following conditions of hire. The owners or the property reserve the right to terminate the occupation of **2 Pengelly Court** whether held under any agreement or otherwise where in their opinion the house conditions are not being observed.

A refundable deposit of £200 is usually required at the time the balance is due to cover breakages or damage in compliance with the terms and conditions. The property should be left in good order for incoming guests. If a refundable deposit is requested, it will usually be returned within 7 days of your departure.

Bookings are normally **Saturday to Saturday** only but mid-week and weekend only bookings may be accepted out of season or when the property is available. Sometimes I may be able to offer you an extra day or two, but this depends on bookings and cleaner's availability.

The property will be available from 4pm on the stated day of arrival and must be vacated by 10am on the day of departure.

The submission of the completed booking form shall constitute an offer by the client and a contract will come into existence if and when the owner accepts the booking via email or writing. Telephone bookings will be held for 5 days pending receipt of the completed booking form and **25% non-refundable deposit**. The balance of the payment must reach us no later than **28 days before the start date of the reservation**. Please note we do not send a reminder after the deposit receipt has been sent. We reserve the right to cancel the reservation and retain the deposit if full settlement of the invoice has not been paid in time.

Only those persons listed on the booking form or advised in the booking eMail shall be entitled to occupy the property and any breach of that condition may result in termination of the contract. A well behaved dog is welcome at some times of the year – **subject to surcharge**. If this is important to you please clarify at the time of booking. Note that there are usually timed /dated restrictions for 'dogs on beach' on many of Cornwall's beaches between May & September and it is a condition of booking that you do not leave your dog unattended at any time.

The applicants and those under their control undertake not to do anything which may in the opinion of the owners be or become a nuisance or annoyance or which shall in any way interfere with the quiet or general comfort of neighbours. Guests failing to comply with this condition will be asked to leave immediately. No refund will be made as failure to comply will constitute a breach of contract between the client and the owners of 2 Pengelly Court. Radios, TVs and CD players etc must not be used to the annoyance of neighbours.

Bicycles, surf boards and wet suits etc must not be taken into the property. The accommodation should be kept clean and tidy inside and outside at all times. Rubbish should be put in bins provided.

Replacement keys will be charged at £10 each.

For the comfort and safety of guests and to comply with insurance conditions there is a NO SMOKING policy which must be observed at all times.

The property is equipped with crockery, cutlery and cooking utensils. There is a washing machine, fridge, freezer, dishwasher, cooker, microwave, toaster and kettle. The property is WI-FI enabled and has a TV. We supply pillows, duvets, bed linen and bathroom towels any of which must NOT be taken to the beach.

The accommodation together with the furnishings, fittings, utensils and any other contents must be kept in a reasonable condition and left as such on departure. The client will be responsible for any loss, damage or breakages that may occur during the period of hire of the property. Anything lost or broken must be paid for. Left property will be returned at client's expense.

Guests are entitled to park one car at the property and possibly a second by arrangement. No vehicle repairs to be carried out at the property.

The owners will not be responsible for any loss or damage to property or persons however caused. The owners will not accept liability any liability in respect of personal injury (fatal or otherwise) or damage to or loss of property howsoever caused. THE OWNERS STRONGLY RECOMMEND THAT GUESTS TAKE OUT PERSONAL LIABILITY INSURANCE AND GENERAL HOLIDAY INSURANCE PRIOR TO ARRIVAL.

The booking is made on the understanding that the accommodation will be ready for your use on the date stated. Should this not be possible through circumstances beyond reasonable control (eg. fire, theft or damage) we cannot guarantee to provide an alternative date in which case your balance will be returned to you in full but you will have no claim against the owners.

If you prefer to pay by direct bank-transfer, please use these details:

A/C NAME: B. DIXON SORT CODE: 30-98-71 (Lloyds) ACCOUNT NUMBER; 69622362

If your bank does not verify payee names, then for your own reassurance we suggest that you initially transfer £1 and we will acknowledge receipt – this will show that you have the correct information before paying the deposit / balance.

IMPORTANT! Please put your name on the payment reference.